# MyGateRemote – Wifi device installation

For iOS smartphones

## Adding your Device

- Got to <u>https://www.mygateremote.com</u>
- Click the LOGIN Button (it will be at the top right)
- Log in with your details, if you have not yet registered click the SIGN UP button and register you details, you will be sent an email with a link to confirm your email address, click on the link to confirm and then you can return and login.
- Once logged in you will see a list of devices if you have any, otherwise the list will be blank, Click the ADD A DEVICE OR TOKEN button
- Put the Serial Number of your Device (you will find it as a number stuck on the button of your MyGateRemote device)
- Put in the name of the entrance that this device will open (e.g. Main Gate)
- Click the ADD button.
- The Device should now appear in your list of devices.
- You will now need to set the devices Wi-Fi connection details in order for this device to connect through your Wi-Fi, the
  factory setting is to connect to a Wi-Fi called MGRTUNNEL with a password of 123456789. You can use your smartphone
  to setup a Wi-Fi Hotspot with these details and then change the setting of the device to the Wi-Fi you want it to connect
  to. In the next section we show you how to setup a hotspot on your iOS device

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#### Wifi Hotspot – iOS (Step 1)

 Launch the Settings app on your device and navigate to General > About

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#### Wifi Hotspot – iOS (Step 2)

- As pictured left, the Name section at the very top should display the current name of your iPhone, iPad or iPod touch. Tap it to set a custom name for your device.
- Use the on-screen keyboard to give the device a new name. Hit Done when finished. In the example left, I renamed my iPhone 5s from the default "Christan's iPhone" name "MGRTUNNEL".

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Apple ID, iCloud, iTunes & App >	Now Discoverable. Other users can look for your shared network using Wi-Fi and Bluetooth under the name "MGRTUNNEL".						
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ᅙ Wi-Fi beachwalkcottage >	<ul> <li>TO CONNECT USING WI-FI</li> <li>1 Choose "MGRTUNNEL" from the Wi-Fi settings on your computer or other device.</li> <li>2 Enter the password when prompted.</li> </ul>						
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Personal Hotspot >	TO CONNECT USING BLUETOOTH 1 Pair iPhone with your computer.						
Carrier MTN-SA >	2 On iPhone, tap Pair or enter the code displayed on your computer.						
	3 Connect to iPhone from						

#### Wifi Hotspot – iOS (Step 3)

- Go back to the main Settings screen, then into Personal Hotspot (If Personal Hotspot is not available here, then it will be in the Cellular menu.
- Move the slider button so that the Personal hotspot is turned on. Make sure you set the Wi-Fi password to 123456789
- Wait until you see 1 connection appear at the top of this screen, this will be the MyGateRemote device connecting.
- Once the device has connected through your Personal Hotspot, the red light (look through the hole in the top of the device) will stop flashing and remain on.
- Once the light is on, go to the next section to add the device.
- For help on setting up a Personal Hotspot follow this link: <u>https://support.apple.com/en-us/HT204023</u>

## **Configure Your Device**

- In the phone browser (or a PC browser) go to <a href="https://client.mygateremote.com">https://client.mygateremote.com</a>
- Login with your email and password that you registered with.
- Click on the device you added earlier to select it.
- Click the menu button  $\equiv$  and select the Wi-Fi menu option.
- Set the "Wi-Fi SSID Name" (the name of your router)
- Set the Wifi Password.
- Click the SET WIFI Button and it should indicate it was changed successfully.
- Turn Off the Personal Hotspot on your mobile phone (follow the instructions earlier but turn it OFF this time)
- The Device should reboot and connect to the Wi-fi you have setup.
- Look through the hole in the enclosure and you should the green LED on now and no longer flashing.

### Test the Device has connected

- In the phone browser (or a PC browser) go to <a href="https://client.mygateremote.com">https://client.mygateremote.com</a>
- Login with your email and password that you registered with.
- Click on the device you added earlier
- Click the menu button and select the Test Communication option.
- Click the PING DEVICE Button and you should see a message indicating success.
- If you get an error indication, wait a while (a minute or so) and try the Ping again.
- If you still do not get a successful Ping then repeat these instructions from "Wifi Hotspot iOS "
- If you get a successful Ping then you can click the main Activation button and the Gate/Garage/Lock...etc. should activate.