



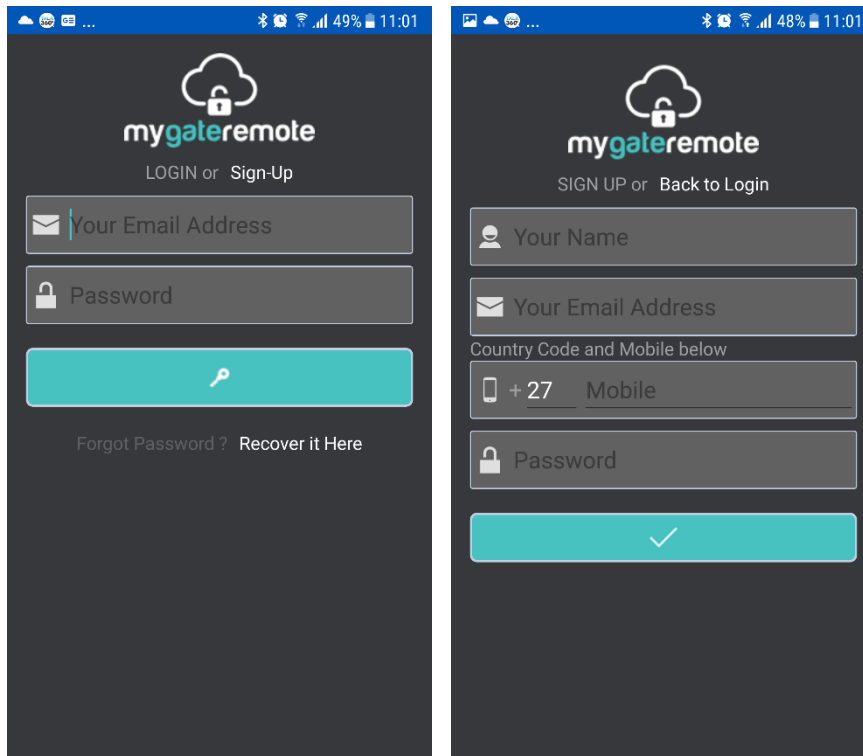
## **New User Guide**

This guide will help you to register and setup your new device, follow these steps to register and Add the device.

For additional devices you can skip the registration section.

# A. Registering

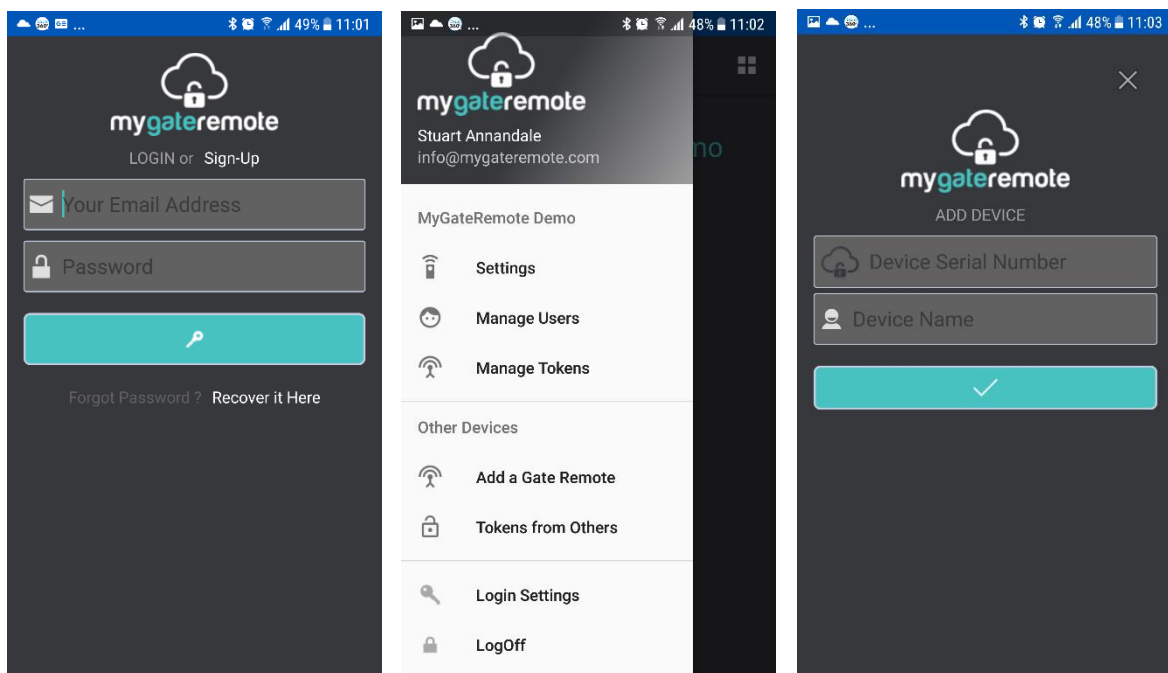
1. Download the application from the Android Playstore (search for MyGateRemote)
2. Start the App and press "Sign-Up" at the top of the screen, fill in your details and click the button with the TICK.



3. You will be sent an email to confirm the email address, click on the link in the email to confirm your registration, you will then be able to login.

## B.Login and Add a device

1. Enter your email address and password and press the LOGIN button.
2. From the next screen click the hamburger menu on the top left of the screen to show the options, then choose "Add a Gate Remote"
3. Put in the serial number that appears on your Device and give it a meaningful name (e.g. Main Gate, side Gate, Garage Door .... etc.) and click the TICK button.



## C. Enable a hotspot to connect the device

In order for the device to initially connect to the cloud it tries to connect to a Wi-Fi called MGR TUNNEL (note capitals required). The easiest way to achieve this is to setup a hotspot on your Android based mobile phone. You will need to change the name of your phone to MGR TUNNEL, but don't worry, you can change it back again without affecting anything on your phone.

### TURN ON THE MOBILE HOTSPOT

1. Go to SETTINGS, then CONNECTIONS, then MOBILE AND TETHERING, then tap the MOBILE HOTSPOT option.
2. Tap the Network name and change it to "MGR TUNNEL"
3. Tap the Password and change it to "123456789"
4. Tap the slider to turn the Hotspot on.

The method may vary on your phone, google your mobile name and Hotspot to find more information.

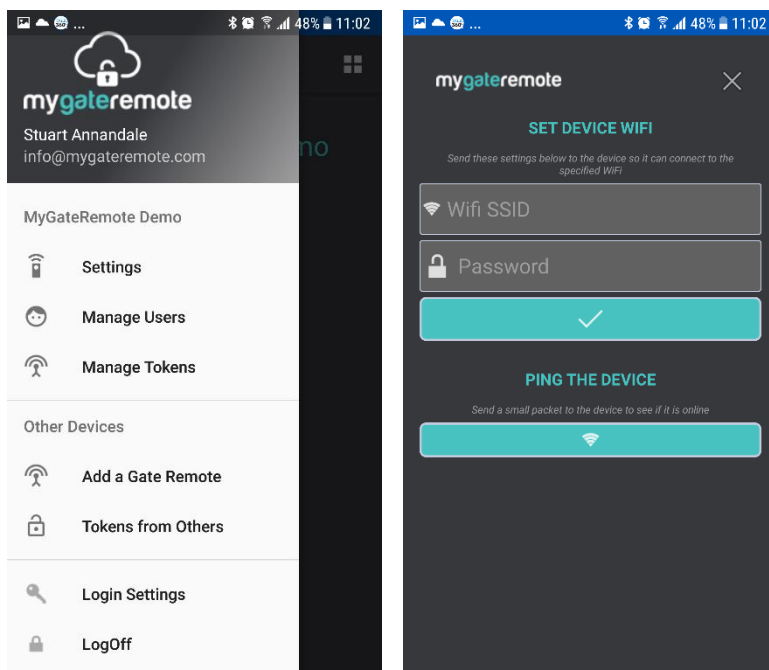
Check this link for some help: <https://www.androidcentral.com/how-set-wi-fi-hotspot-android-phone>

The device should now connect through this Hotspot to the server in the cloud, if you remove the cover from the device you should see an LED flashing and it will stop flashing and remain ON when it has connected to the Cloud. You can now change the Wi-Fi Setting to match your Home or business Wi-Fi.

## D. Change the device Wi-Fi

You must change the Wi-Fi SSID and Password to match the Wi-Fi router in your home or office in order for the device to remain connected.

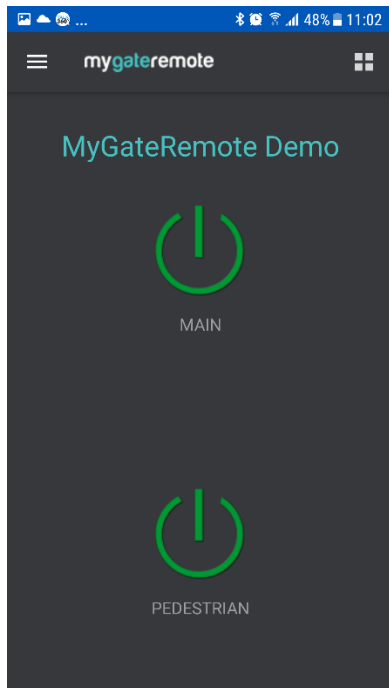
1. From the Main screen tap the hamburger menu to reveal the slide out menu and then tap the Settings option.
2. Put in your Wi-Fi SSID (name of your Wi-Fi) and the Password and tap the TICK button to send these details to the device, you should get a confirmation that the change was successful.



3. You can now turn off your Personal Hotspot and the device should reconnect to the cloud using the Wi-Fi details that you have put into that screen.

## E. Open your entrance

1. From the Main screen Tap the green button above MAIN or PEDESTRIAN to open your entrance, if no auto-close is setup on your entrance then repeat this to close it.



## F. Set your Login Parameters

You can choose how the APP will start when you open it, you can choose to have the APP ask you for your username and password or ask you for a 4-digit PIN code, or just open up without asking for any credentials. Choose the options that suits your phones security, remember this will give access to an entrance so treat the security accordingly.

1. From the Main screen tap the hamburger menu to reveal the slide out menu and then tap the Login Settings option.
2. Choose one of the options:
  - a. Log on with a Password – this option will request a username and password each time you start the APP.
  - b. Log on with a PIN code – this option will show you a screen to which you choose 4 digits that the APP will then request each time you start the APP.
  - c. Stay Logged on Permanently – This option will make you APP start-up in the Main screen without any login each time you start the APP.

